# Atlantic Coast Life Master General Agent

- 1. Complete & sign all pages in this package
- 2. Include copy of Life Insurance License
- 3. Include copy of **Errors & Omissions** coverage
- 4. Include proof of current AML Training
- 5. Include NAIC 4 Hour Annuity Training if applicable
- 6. Contract may be submitted by **EMAIL** or **FAX**
- 7. Please call (800) 746-8397 with questions or for assistance

#### Please return by EMAIL or FAX

**EMAIL** contracting@ACLAnnuity.com

FAX (972) 788-0634 or (972) 526-5820



(800) 746-8397 www.ACLAnnuity.com

A leading provider of Multi-Year Guarantee Fixed Annuities



# ATLANTIC COAST LIFE INSURANCE COMPANY

TRANSMITTAL

New A	gent	Hierarchy Change	Agent Termination	Recruiter Only
DATE:			APPT STATE(S)	
Agent Last	Name		First Name	
Forms Grou	up: DFW			
AGENT LE	VEL:			
	ш	LINE LIEDADOUV		
Level	UP	LINE HIEKARCHY (L	imit of 7 levels not including marketing.  Agent Name & Number	ng company or NMO level)
LOA				
DL1				
DL2				
DL3				
DL4				
DL5				
DL6				
DL7				
DL8				
DL9				
DL10				
GA				
MGA				
FMO				
IMO				
SIMO				



# ATLANTIC COAST LIFE INSURANCE COMPANY AGENCY CONTRACT

Please Comple	te all Questions			Please Print or Type
Individual D				
Business Name	Last e (if different)	Fir	rst	Middle
	neck box for preferred mailin			
☐ Residence				
	Street	City	County	State Zip+4
☐ Business	Street	City	 County	State Zip+4
□ E-mail/s		·		·
	Check box for preferred cont			
☐ Business Pho	one ( )	☐ Fax #	( )	
☐ Cell Phone	( )	 □ Residence Phor	ne ( )	
Date of Birth	/	Social Security #:		
How long have	you been an agent or broke	r? Pr	ofessional Designations:	
Tax Identificati What type of a Who is the app	gency are you? ☐ Corporation of the corporation of	City County  How long have Department of Insurance?  each state agent/agency insura	rietor 🗆 D/B/A 🗆 Disre <sub>l</sub>	garded entity
		een terminated?   No  Yes	s If Yes, when?	
exercised conti	rol. If you answer "Yes" to an pporting documents.  1. Do you have Errors & C  2. Have you ever been co  3. Has any insurance com any reason other than no  4. Does any insurer or age "yes," give amount of del 5. Have you ever been re	to all questions for you personally questions, you must attach a Dmissions (E&O) coverage? (Winvicted of any crime, other that pany ever canceled any contrain-production? The ent claim that you are indebted and how the debt will be repfused an original or renewal lich insurance license by any stations.	In additional sheet explain additional sheet explain require \$1 million/\$1 min minor traffic offenses of the minor traffic offenses of the minder any age to them under any age to the minder any age to the minder and a license sustant and a li	ining all relevant information illion for annuity sales)  Pur agent's appointment for incy contract or otherwise?
☐ Yes ☐ No	6. Have you ever been fin	ed or had disciplinary action ta	aken against you with an	y Department of Insurance?

☐ Yes ☐ No	7. Are you currently involved in any litigation or are there any unsatisfied judgments or liens (including state or federal tax liens) against you?					
☐ Yes ☐ No	8. Do you currently have a pen	ding bankruptcy or have you ever declared bankruptcy?				
☐ Yes ☐ No	9. Within the past 10 years, ha cease or desist order, censure	ve you ever had a complaint filed against you that resulted in a fine, penalty, or consent order?				
☐ Yes ☐ No	10. Have you ever defaulted or card debt?	n a (a) promissory note, or (b) any other debt, including consumer or credit				
correct and con which I am seek with Atlantic Coreports of insuragency for licen I expressly auth and entities (incorpovide them involved. I also that it receives parties including release any indiand all liability fusing said informomply with it. valid as long as	nplete. I further certify that I have recing appointment and that I am with least Life Insurance Company (ACL). ance department regulatory actions using purposes, initial and renewal storize ACL to conduct these investigable and any other pertinent information authorize ACL to distribute any final from third parties or which is genering but not limited to agents or agency vidual or institution, including its of or damages of whatever kind, which mation or as a result of compliance.	and responses to questions and inquiries contained in this application are true, ead and am familiar with the sections of the insurance code for the state/s in holding no information which would affect my qualification for this appointment I acknowledge that ACL has informed me that it may obtain consumer reports, and conduct investigative reports and background investigations on me or this rate appointments, and at any other times ACL, at its discretion, deems necessary. It is an obtain consumer and credit reports and hereby authorize all persons are provide ACL all requested information. I authorize ACL to use these reports and on to all third parties where the third parties' legal interests and/or obligations are incial, business, legal, tax or work performance history regarding me or this agency ated by ACL's data source that is not part of the investigative report, to all third lies that assume my debt balance responsibilities. By my signature below, I hereby ficers, employees, or related personnel, both individually and collectively, from any may, at the time, result to me, as a result of conducting any investigation and/or with this authorization and request to release information or any attempt to alid as the original. I understand that if contracted, this authorization will remain ins consumer reports from: First Advantage Corporation, 100 Carillon Parkway,				
		lahoma have a right to request a copy of the consumer report which will rt. ☐ Yes, please provide me a copy of the consumer report.				
further underst rejecting this ap from me upon o	and that if any information provided oplication or for termination of my completion and acceptance of the A	cknowledge that this application will form a part of my agent agreement with ACL. If in this application is found to be incorrect or incomplete, it may be grounds for ontract, all in the sole discretion of ACL. I understand ACL will accept business gent Appointment Packet from the Home Office.				
 Signature of Ap	nlicant	 				
	•	applicant Agent and sponsors him as an Agent for Atlantic Coast Life.				
General Agent	PRINT NAME (Direct Upline)					
General Agent -	- SIGNATURE	Date				
ACL Agency Dire	ector – SIGNATURE					



# ATLANTIC COAST LIFE INSURANCE COMPANY AGENCY CONTRACT

COMPANY, a So		between ATLANTIC COAST LIFE INSURANCE ice is situated at 1565 Sam Rittenberg, Charleston, SC 29407,
of	County, State of	, hereinafter referred to as the "Agent".
The Agent is: 🗆 a	an individual, □ a partnership, □ a disrega 	rded entity, $\square$ a corporation organized under the laws of the State of
WITNESSETH: Th	nat these two Parties agree to transact bu	siness upon the following terms and conditions:
		solicit applications for insurance and annuities for the Company; sappointed and assigned by the Company to the Agent from time to
Agencies. Those agrees to use his	e who are appointed by the Company, in it s best efforts to ensure that any Sub-Agen	recommend for appointment to the Company, other Agents and or ts discretion, are referred to below as "Sub-Agents". The Agent, at appointed on his recommendation is properly trained and faithful performance of his contractual obligations with the Company.

**GENDER and NUMBER.** Any references in this Contract to gender is not limited to that gender but is intended to apply to either gender or to any legal entity not having a gender. The number of all words shall include the singular and the plural.

**DUTIES.** The Agent shall promote and safe-guard the best interests and good name of the Company; shall fairly, truthfully and properly represent the Company and its products and services; and shall faithfully perform, in an ethical and professional manner, all the duties within the scope of the appointment under this Contract. In particular, but without limitation, the Agent agrees to perform the duties set forth below:

**Knowledge.** Agent shall read and become familiar with all state insurance laws, the provisions of all the Company's insurance policies and attend the Company's sponsored training sessions as deemed necessary by the Company. **Conformity with law.** Agent agrees to comply with all civil and criminal laws and statutes and with state insurance laws, regulations and policies.

**Company Rules & Regulations.** Agent shall strictly observe each and all the rules, regulations, policies, procedures and requirements set forth periodically by the Company.

Disclosure & Notification. Agent will promptly make known and available to the Company all information which comes into Agent's possession or knowledge at any time concerning the underwriting of a risk, or of Agent's or Sub-Agent's suitability to perform or failure to perform any provision of this Contract. Agent shall promptly notify Company upon receiving notice of potential, threatened, or actual litigation or any regulatory inquiry or complaint with respect to this Agreement or any Product. Company shall have final decision-making authority to assume the administration and defense of any such action. A copy of the correspondence or document received shall accompany each notice Licenses. Agent, at Agent's cost and expense, will keep in good standing all licenses that are required to solicit applications for policies to be issued by the Company.

**Bond.** The Agent shall, on demand by the Company, maintain a surety bond or Errors and Omissions policy satisfactory to the Company.

**Collection & Transmittal.** For each application of insurance or annuity, the Agent shall collect the first full premium in check or money order or equivalent, and shall promptly pay said premium over to the Company, and deliver said premium and all applications to the Company in whatsoever manner the Company shall direct. Agent agrees that

he/she holds any funds collected for the Company in trust for the Company and agrees to keep any such funds separate and shall pay the same, without offsets or deductions, as the Company shall direct.

**Delivery.** Unless prohibited by state law, Agent agrees not to deliver a policy unless Agent can reasonably determine that the proposed insured is in as good health as at the time of application, and unless the first premium has been fully paid. Agent agrees to return to the Company's home office any policy which cannot be delivered, for any reason, within thirty (30) days of the date on the policy.

**Servicing.** Agent will provide for all usual and customary services, and provide any customary assistance, to insureds and policyholders.

**Records.** Agent shall keep regular and accurate records of all transactions related to this Agreement for a period of at least five years from the date of such transactions, or longer if required by federal or state law or regulation; and Company shall have the right, during normal business hours and with reasonable notice, to inspect, audit and make copies from the books and records of Agent for the purpose of verifying Agent's compliance with the provisions of this Agreement.

**TERRITORY.** The Agent and his Sub-Agents may solicit applications for insurance only in territories approved by the Company in which they and the Company are duly licensed and authorized to conduct business.

**LIMITATION OF AUTHORITY.** All powers and authority granted to Agent are limited to only those expressly provided under this Contract, and shall continue only during the duration of this Contract and shall terminate on the date of termination hereof. The Agent has no authority to:

**Alteration.** Alter, modify, waive, discharge or change any of the terms, rates or conditions of the Company's policies or contracts

**Expense or Liability.** Incur any expense or liability on account of, or otherwise bind the Company without specific prior written approval from the Company

**Premium Payments and Reinstatement.** Extend the time for payment of any premium or waive any premium, or bind Company to reinstate any terminated contract, or accept payment in any form other than a customer check or money order payable to the Company or other method authorized by Company.

**Respond in Connection with Proceeding**. Institute or file a response to any legal or regulatory proceeding on behalf of Company in connection with any matter pertaining to this Agreement or any Product, without Company's prior written consent.

**Replacement.** Replace any existing insurance product or annuity contract unless the replacement is in compliance with all applicable laws and regulations and is in the best interest of the customer. The decision whether to replace an insurance product or annuity contract should be made by the customer. To help the customer make a decision regarding any proposed replacement, Special Agent must provide the customer with full disclosure (both positive and negative) of all relevant information.

**Misrepresentation**. Misrepresent any provision, benefit, or premium of any Product.

Endorse. Endorse checks payable to the Company.

Other. Any act other than as expressly authorized herein.

**RELATIONSHIP.** The relationship between the Company and the Agent shall be that of independent contractors, and not that of employer and employee, partners or joint venturers. The Agent shall be free to exercise independent judgment as to the time and manner in which he may perform the services authorized to be performed under this Contract, but the Company may from time to time prescribe rules and regulations with respect to the conduct of the business covered hereby, not interfering with such freedom of action of the Agent, which rules and regulations the Agent will conform to and observe.

**COMMISSIONS.** During the term of, and subject to the provisions of this Contract, and subject to the rules and regulations of the Company, the Agent shall be entitled, as full compensation for all of his services and expenses hereunder, those commissions as set forth in the Schedule of Commissions attached hereto and incorporated herein by reference, on all business

produced by him personally or by his Sub-Agents and paid for in cash or equivalent to the Company at its home office in Charleston, SC, less Commissions due his Sub-Agents by reason of any contract which any Sub-Agents holds with the Company. This Schedule may be modified periodically by the Company upon 30 days written notice. Such changes will not be retroactive but will apply only to applications received on or after the effective date of change. Agent specifically recognizes and accepts responsibility for payment of any taxes levied by federal, state or local authorities as a result of compensation arising hereunder.

**VESTED COMMISSIONS.** If this Contract is terminated by the Company or the Agent, or should the Agent die or become totally disabled while this Contract is in force, he, or in the case of his death, his heirs or legal representatives shall, except as hereinafter provided in this Contract, receive commissions that accrue under the provisions of this Contract, if any.

**COMMISSION CHARGE-BACKS AND REFUNDS.** Should the Company for any reason refund any premium on any policy secured hereunder, then the Agent shall repay, on demand, any commissions received on that premium. A failure to repay these commissions is agreed to constitute authorization for the Company to offset such amounts against any commissions due the Agent on any policy secured hereunder.

**TRANSFER OF COMMISSIONS.** Whenever a Sub-Agent, secured by an Agent pursuant to this Contract, fails to be entitled to the Renewal Commissions to which he would have been otherwise entitled under his Contract with the Company, all such Renewal Commissions shall, during the continuance of this Contract, be paid to the Agent, providing the Agent continues to service the Sub-Agent's business in force with the Company and makes a diligent effort to conserve such business. A failure to comply with this provision will deny the Agent the right to any such Renewal Commissions and the Company will assign another agent to service the business and collect the commissions.

**EXPENSES.** The Agent shall pay all expenses incurred by him or his Sub-Agents in the performance of this Contract and, when requested by the Company, shall furnish a bond of indemnity in such form and amount as may be approved by the Company. Any such expenses not paid by the Agent may be offset by the Company against any commissions payable to the Agent or Sub-Agents.

**ADVERTISING.** If Agent requests the Company do advertising, Agent agrees to reimburse the Company the agreed cost of such advertising. Agent may prepare and distribute advertising materials, at his/her own cost, provided that the same are approved by the Company and by the governmental authorities of all states or territories in which the materials are distributed. Agent recognizes that the Company retains a proprietary interest in any such advertising material that uses the name of the Company or any of its products, and any leads resulting therefrom shall be private material subject to the Privacy provisions of this Agreement. Agent agrees to not advertise or publish any matter or thing concerning the Company or its policy without filing a proposed copy of such material with the Company and obtaining approval, signed by an Officer of the Company.

**TRAINING & ADVERTISING MATERIALS.** If any training materials, sales ads or similar services are furnished to the Agent by the Company, it is for the purpose of assisting the Agent, and not to control the Agent. Such materials are considered to be proprietary information and the intellectual property of the Company. Agent will return all materials to the Company upon request or termination of this Contract. Agent acknowledges that unauthorized retention or disclosure of this information or materials will damage the Company.

LIABILITY. The Agent shall be jointly and severally liable, with each Sub-Agent, to the Company for the payment of all monies due from the Agent or his Sub-Agents, or debit balances on the account of the Agent or his Sub-Agents, or debit balances resulting from loans to the Agent or Sub-Agents from the Company. The Company's books and records shall be prima facie evidence of such debit balances or loans due. The Agent hereby assigns to the Company, with recourse, as collateral for all such monies due or debit balance or loans, all amounts due and to become due to the Agent from each Sub-Agent or from the Company, and all notes of Sub-Agents in favor of the Agent. The Agent agrees to execute all other documents required of him by the Company in order to properly evidence and effectuate such assignments, and to guarantee the legal enforceability thereof.

**INDEBTEDNESS.** Unless otherwise specifically provided, all debts due to the Company, including advances to the Agent or his Sub-Agents against commissions or other compensation, are payable upon demand and are not recoverable solely from commissions or other compensation.

The Company may at any time offset any debt or debts due from the Agent to the Company arising from his transactions under this or any previous or subsequent contract against any commission or other compensation due or to become due him from the Company and any and all affiliates of the Company.

**ASSIGNMENTS.** No assignment of any commission or any other monies, or any portion thereof due to or to become due the Agent hereunder shall be valid unless authorized in advance and in writing by an Officer of the Company. Any assignment so authorized shall he subject to any and all indebtedness of the Agent or his Sub-Agents to the Company then existing or thereafter accruing.

**MONTHLY ACCOUNTING.** The Company shall furnish the Agent with a monthly statement on a timely basis indicating all premiums collections, commissions earned and payments made to the Agent. The Agent shall notify the Company of all possible errors in the accounting statement within ninety (90) days of the closing of the monthly accounting period. A failure to give such notification shall be considered a waiver of the right to object to such accounting by the Agent.

**TERMINATION.** This Contract shall terminate on the earliest of the following dates:

- a. The date of death, dissolution, liquidation, bankruptcy, insolvency, or total and permanent disability, of any Party to this Contract;
- b. The date specified in a notice of termination which may be given by the Company, such date being not less than thirty (30) days from the date the notice is delivered personally or is mailed to the last known address of the Agent;
- c. The date of any material violation by the Agent of any term or condition of this Contract;
- d. The date the Agent does any of the actions described below in "Termination of Vested Commissions" paragraph:

TERMINATION OF VESTED COMMISSIONS. If the Agent or Sub-Agent at any time: (1) withholds or embezzles Company funds, (2) performs any fraud or dishonesty against the Company or its policyholders; (3) induces or attempts to induce policyholders of the Company to lapse, replace, or otherwise terminate their policies, (4) induces or attempts to induce any Agent or Subagent to leave the Company's service, (5) suffers a termination of his license for cause by the Insurance Department of any state, or (6) fails to pay on demand any monies due the Company or any affiliate of the Company, his right to all commissions or other compensation thereafter payable under this Contract, under any prior contract, and under any other contracts then in force with the Company may be terminated by the Company.

**EFFECT OF TERMINATION.** Upon any termination of this Contract, any and all of Agent's obligations to the Company shall mature, accelerate and become immediately due and payable in full, and Agent shall immediately and without further notice return to the Company all then undelivered policies and all other Company and Private materials and property in the possession or under the control of Agent. Upon termination, Agent shall have no further authority to Solicit business for the Company, nor to Recruit Agents, nor to collect money for the Company, nor to represent the Company in any manner; but all other provisions of this agreement shall survive its termination.

If, subsequent to termination of this Contract, Agent shall misappropriate or impair any funds or property of the Company or any funds received on account of the Company, or fail to remit any funds due or property of the Company within ten (10) days after receipt of demand therefore, the Company shall be fully and completely discharged with respect to any and all its obligations under this Contract, including, but not limited to, the payment of any commissions.

**PRIVACY.** Agent agrees to keep all non-public personal and confidential information private and to have such personnel, training, facilities and procedures in place to comply with all laws and regulations. All lists of insureds, leads, contacts, materials, sales aids, agent's manuals, records and so on are proprietary and confidential and are not to be provided to anyone other than Company agents without written Company consent.

**NOTICE.** Any written notice required under this Contract shall be deemed received on the date mailed, if sent properly addressed to the last known address of the other party by prepaid certified mail, return receipt requested and, if otherwise given, on the date actually received.

**SEVERABILITY.** Any provision of this Contract which shall prove to be invalid, void or illegal shall in no way affect, impair or invalidate any other provision contained herein, and such other provisions shall remain in full force and effect.

**WAIVER.** The failure or forbearance or neglect of the Company to insist upon the strict performance of any provision of this Contract or of any rule or regulation of the Company shall not be construed as a waiver thereof, but such provisions, rules and regulations shall continue to be in full force and effect.

**ENTIRE AGREEMENT.** This Agreement and other written documents executed by the parties hereto contain the entire agreement between the parties and there are no verbal representations, warranties, or agreements of any kind whatsoever. This agreement supersedes and replaces any and all other agreements between the Agent and the Company relating to the same matters. However, all financial obligations of the Parties to each other under any such prior contract(s), including debit balances, other debts, liens, rights to offset, and the obligation to pay commissions, still exist and will be combined and merged with similar obligations under this Contract

**AMENDMENT.** No term or provision of this Agreement may be changed, waived, discharged or terminated orally, but only by an instrument in writing signed by the party against which enforcement of the change, waiver, discharge or termination is sought. No such modification or change will bind the Company, unless it is in writing signed by an officer of the Company, and expresses an intention to modify or change this Contract.

**COUNTERPARTS**. This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

**GOVERNING LAW.** To the fullest extent controllable by our stipulation, this Contract shall be construed in accordance with the laws of South Carolina applicable to contracts performed entirely within the State. All sums or amounts due or to become due to either party are payable in Charleston, South Carolina. Any interpretation of the language, intent, performance or obligation of this Contract shall be done in accordance with the laws of the state of South Carolina.

JURISDICTION, VENUE, ATTORNEY'S FEES AND COSTS. The Agent agrees that he shall be responsible for all costs including reasonable attorney fees, if any, incurred in the collection of any outstanding loan balances, debit balances, or account balances, accruing pursuant to this Contract and further agrees to the jurisdiction of any court of competent jurisdiction in Charleston, South Carolina for purposes of resolving any conflicts under this Contract or for the purposes of allowing the Company to recover any amounts owed, including amounts loaned subsequent to the execution of this Contract. The Agent knowingly waives any objection to venue or the jurisdiction of the court.

IN WITNESS WHEREOF, the parties hereto have executed this Contract with the effective date as above written.

Agent Printed Name	Signature
Social Security / Tax I.D. Number	Date
General/Supervising Agent Name and Signature (Direct Unline)	Date
ATLANTIC COAST LIFE INSURANCE COMPANY	

# ATLANTIC COAST LIFE INSURANCE COMPANY HIPAA AGENCY CONTRACT PRIVACY ADDENDUM

#### I. GENERAL PROVISIONS

Section 1. Effect. The terms and provisions of this Addendum are incorporated in and shall supersede any conflicting or inconsistent terms and provisions of the Contract to which this Addendum is attached, including all exhibits or other attachments thereto and all documents incorporated therein by reference (this "Agreement"), effective as of \_\_\_\_\_\_(date). Any ambiguity in this Addendum shall be resolved to permit the Company to comply with the Privacy Standards.

Section 2. Amendment. Agent and the Company agree to amend this Addendum to the extent necessary to allow either Agent or the Company to comply with the Privacy Standards (45 C.F.R. Parts 160 and 164), the Standards for Electronic Transactions (45 C.F.R. Parts 160 and 162) and the Security Standards (45 C.F.R. Part 142) (collectively, the "Standards") promulgated or to be promulgated pursuant to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and other applicable federal or state regulations or statutes. Agent and the Company will fully comply with all applicable Standards and other applicable federal or state regulations or statutes and will amend this Addendum to incorporate any material required by the Standards, such regulations or statutes.

**Section 3. Definitions.** Capitalized terms used herein without definition shall have the respective meanings assigned to such terms in Part IV of this Addendum.

#### II. OBLIGATIONS OF AGENT

Section 1. Use and Disclosure of Protected Health Information. Agent may use and disclose Protected Health Information only as required to satisfy its obligations under this Agreement, as permitted herein, or as required by law, but shall not otherwise use or disclose any Protected Health Information. Agent shall not, and shall ensure that its directors, officers, employees, contractors and agents do not, use or disclose Protected Health Information in any manner that would constitute a violation of the Privacy Standards if done by the Company, except that Agent may use Protected Health Information if necessary (i) for the proper management and administration of Agent, (ii) to carry out the legal responsibilities of Agent or (iii) to provide Data Aggregation services relating to the Health care operations of the Company. Agent hereby acknowledges that, as between Agent and the Company, all Protected Health Information shall be and remain solely the property of the Company, including any and all forms thereof developed by Agent in the course of fulfilling its obligations pursuant to this Agreement. Agent further represents that, to the extent Agent requests the Company to disclose Protected Health Information to Agent, such request is only for the minimum Protected Health Information necessary for the accomplishment of Agent's purpose.

**Section 2. Safeguards Against Misuse of Information.** Agent agrees that it will use all appropriate safeguards to prevent the use or disclosure of Protected Health Information other than pursuant to the terms and conditions of this Addendum.

**Section 3. Agent's Duty to Mitigate.** Agent agrees to mitigate to the extent practicable any harmful effect that is known to Agent of a use or disclosure of Protected Health Information by Agent in violation of this Addendum.

**Section 4. Reporting of Violations.** Agent shall, within thirty (30) days of becoming aware of any use or disclosure of Protected Health Information not provided for by this Addendum by Agent or any of its officers, directors, employees, contractors or agents, report such use or disclosure to the Company.

**Section 5. Agreements by Third Parties.** Agent shall enter into and maintain an agreement, with each agent and subcontractor that has or will have access to Protected Health Information, under which the agent or subcontractor is legally bound by the same restrictions with respect to Protected Health Information that apply to Agent pursuant to this Addendum.

Section 6. Access to Information. Within ten (10) days of a request by the Company for access to Protected Health Information about an individual contained in a Designated Record Set, Agent shall make available to the Company or, as directed by the Company, to the individual, such Protected Health Information. In the event any individual requests access to his or her Protected Health Information directly from Agent, Agent shall within two (2) days forward such request to the Company. Any denials of access to the Protected Health Information requested shall be the responsibility of the Company.

Section 7. Availability of Protected Health Information for Amendment. Within thirty (30) days of receipt of a request from the Company for the amendment of an individual's Protected Health Information or a record regarding an individual contained in a Designated Record Set, Agent shall provide such information to the Company for amendment and incorporate any such amendments in the Protected Health Information as required by 45 C.F.R. § 164.526. Any denials of requested amendments shall be the responsibility of the Company.

**Section 8. Documentation of Disclosures.** Agent agrees to document such disclosures of Protected Health Information and information related to such disclosures as would be required of the Company to respond to a request by an individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528.

Section 9. Accounting of Disclosures. Within thirty (30) days of receipt of notice from the Company that it has received a request for an accounting of disclosures of Protected Health Information, other than disclosures excepted under 45 C.F.R. § 164.528 (a). Agent shall provide to the Company the information in Agent's possession that is required for the Company to make the accounting required by 45 C.F.R. § 164.528 (b) and (c). At a minimum, Agent shall provide the Company with the following information for each disclosure; (i) the date of the disclosure, (ii) the name of the entity or person who received the Protected Health Information and, if known, the address of such entity or person, (iii) a brief description of the Protected Health Information disclosed, and (iv) a brief statement of the purpose of such disclosure which includes an explanation of the basis for such disclosure. In the event an individual's request for an accounting is delivered directly to Agent, Agent shall within two (2) days forward such request to the Company. Agent hereby agrees to implement an appropriate recordkeeping process to enable it to comply with the requirements of this section.

**Section 10. Availability of Books and Records.** Agent hereby agrees to make its internal practices, books and records including policies and procedures relating to the use and disclosure of Protected Health Information available to the Secretary for purposes of determining the Company's compliance with the Privacy Standards.

**Section 11. Indemnification.** Agent hereby agrees to indemnify and hold the Company, its employees, officers and directors harmless from and against any and all liability, payment, loss, cost, expense (including reasonable attorneys' fees and costs), or penalty incurred by Company, its employees, officers or directors in connection with any claim, suit, or action asserted against such entity or person resulting from the failure to fulfill any obligation of this Addendum by Agent, its agents or subcontractors.

Section 12. Insurance. The Company strongly encourages each Agent to obtain and maintain during the term of this Agreement liability insurance covering claims based on a violation of the Standards or any applicable state law or regulation concerning the privacy of Health information and claims based on its obligations pursuant to Section 9 of Part II of this Addendum in an amount not less than an amount sufficient to indemnify the company in the event of a breach. Such insurance should be in the form of occurrence based coverage and should name the Company as an additional named insured.

Section 13. Notice of Request for Data. Agent agrees to notify the Company within five (5) business days of Agent's receipt of any request, subpoena, or judicial or administrative order to disclose Protected Health Information. To the extent that the Company decides to assume responsibility for challenging the validity of such request, subpoena or order, Agent agrees to cooperate fully with the Company in such challenge.

Section 14. Injunction. Agent hereby agrees that the Company will suffer irreparable damage upon Agent's breach of its obligations under this Addendum and that such damages shall be difficult to quantify. Agent hereby agrees that the Company may file, and Agent will not contest, an action for an injunction to enforce the terms of this Addendum against Agent, in addition to any other remedy the Company may have.

#### III. TERMINATION OFAGREEMENT WITH AGENT

Section 1. Termination Upon Breach of Provisions Applicable to Protected Health Information. Any other provision of this Agreement notwithstanding, this Agreement may be terminated by the Company upon five (5) business days prior written notice to Agent in the event that Agent materially breaches any obligation of this Addendum and fails to cure the breach within such five (5) day period; provided, however, that in the event that termination of this Agreement is not feasible, in the Company's sole discretion, Agent hereby acknowledges that the Company shall have the right to report the breach to the Secretary.

Section 2. Return or Destruction of Protected Health Information upon Termination. Upon termination of this Agreement, Agent shall either return to the Company or destroy all Protected Health Information which Agent then maintains in any form. Agent shall not retain any copies of the Protected Health Information. Notwithstanding the foregoing, to the extent that the Company agrees that it is not feasible for Agent to return or destroy any Protected Health Information, the provisions of this Addendum

shall survive termination of this Agreement and Agent shall limit any further uses and disclosures of such Protected Health Information to the purpose or purposes which make the return or destruction of such Protected Health Information infeasible.

Section 3. The Company's Right of Cure. The Company shall have the right to cure, at the expense of Agent, any breach of Agent's obligations under this Addendum. The Company shall give Agent notice of its election to cure any such breach and Agent shall cooperate fully in the efforts by the Company to cure Agent's breach. Agent shall pay for such services of the Company within thirty (30) days of receipt of the Company's request for payment.

Section 4. Transition Assistance. Following the termination of this Agreement for any reason, Agent agrees to provide transition services for the benefit of the Company, including the continued provision of its services required under this Agreement until notified by the Company that another provider of services is able to take over the provision of such services and the transfer of the Protected Health Information and other data held by Agent related to its services under this Agreement has been completed

#### IV. DEFINITIONS FOR USE IN THIS ADDENDUM

"Data Aggregation" shall mean the combining of Protected Health Information by Agent with the Individually Identifiable Health Information created or received by Agent in its capacity as a business associate of another covered entity to permit data analyses that relate to the Health care operations of the Company and the other covered entity.

"Designated Record Set" shall mean the enrollment, payment, claims adjudication, and case or medical management record systems maintained by or for the Company, or any other group of records maintained by or for the Company and used, in whole or in part, by or for the Company to make decisions about individuals. As used herein the term "record" means any item, collection, or grouping of information that includes Protected Health Information and is maintained, collected, used, or disseminated by or for the Company.

"Individually Identifiable Health Information" shall mean information that is a subset of Health information, including demographic information collected from an individual, and (i) is created or received by a Health care provider, Health plan, Health care clearinghouse (as those terms are defined in the Privacy Standards), or employer; and (ii) relates to the past, present, or future physical or mental Health or condition of an individual; the provision of Health care to an individual; or the past, present or future payment for the provision of Health care to an individual; and (a) identifies the individual, or (b) with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

"Privacy Standards" shall mean the Standards for Privacy of Individually Identifiable Health Information, 45 C.F.R. Parts 160 and 164.

"Protected Health Information" shall mean Individually Identifiable Health Information transmitted or maintained in any form or medium that Agent creates or receives from or on behalf of the Company in the course of fulfilling its obligations under this Agreement. "Protected Health Information" shall not include (i) education records covered by the Family Educational Rights and Privacy Act, as amended. 20 U.S.C. §1232g. and (ii) records described in 20 U.S.C. §1232g(a)(4)(B)(iv).

"Secretary" shall mean the Secretary of the United States Department of Health and Human Services. Except as specifically amended hereby, the Agreement shall remain in full force and effect.

With my signature, I acknowledge receipt of and agree to the	terms of the Agent Privacy Addendum received from ACL Security
Life Insurance Company.	
Agent Signature	Date

## ATLANTIC COAST LIFE INSURANCE COMPANY AGENT ANTI-MONEY LAUNDERING POLICY

#### INTRODUCTION

The USA PATRIOT ACT Pub. Law 107-56(2001) "Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act was enacted in order to better protect the financial services industry from potential abuse by criminals and terrorists. Among other things, the Act requires insurance companies to establish anti-money laundering programs and the Department of the Treasury to set standards for these programs. The Treasury Department and its Financial Crimes Enforcement Network have issued regulations requiring insurance companies to establish an anti-money laundering program and to report suspicious transactions. In this program insurance agents and brokers are expected to play an important role.

#### THE DEFINITION OF MONEY LAUNDERING

Money Laundering: Money Laundering is a varied and often complicated process that can, but does not always, involve cash transactions. Illegally-obtained money is filtered through a series of transactions that eventually make the money appear to be obtained from "clean", or legal, activities. The money laundering process has been described as having three phases that often overlap:

Placement- Injecting ill-gotten proceeds, including cash, into the financial system through transactions such as bank deposits.

Layering- Separating illicit proceeds from their criminal source through complex financial transactions.

Integration- Putting the proceeds back into circulation in the economy, with the appearance of legality.

#### TERRORIST FINANCING

Terrorist Financing: Terrorist financing involves the use of money, which may be lawfully obtained, to fund illegal activities. Because the transactions often have a legitimate origin and can often involve small amounts of money, terrorist financing can be more difficult to identify than money-laundering activities. However, an effective anti-money laundering program can help prevent the use of legal funds for terrorism activities.

#### **AGENT RESPONSIBILITIES**

Role In Gathering Information: Insurance agents are an integral part of the insurance industry due to their contact with applicants. As a result, the agent will often be in a critical position of knowledge as they have direct contact with applicants and are thus often in the best position to gather information and detect suspicious activity.

General responsibilities will include:

- 1. Obtaining and providing a complete and accurate application and all other documents.
- Cooperation with the Compliance Officer:
   Address: PO Box 27248, Salt Lake City, UT 84127-0248
   Telephone Number (844) 442-3847
- 3. Reporting Suspicious Activities

#### **IDENTIFYING RED FLAGS AND REPORTING SUSPICIOUS ACTIVITIES**

As agents, you are often in the best position to detect suspicious activity. To help in determining what consists of suspicious activity below is a list of "Red Flags."

#### Examples of Red Flags are:

- 1. Policy owner or applicant exhibits unusual concern about the insurance company's compliance with Government reporting requirements or its AML policies, particularly with respect to his or her identity, type of business and assets, or is reluctant or refuses to reveal information concerning business activities, or furnishes unusual or suspect identification or business documents.
- 2. Policy owner wishes to engage in transactions that lack business sense or apparent investment purposes, or are inconsistent with stated business strategy.
- 3. The information provided by the customer that identifies a legitimate source for funds is false, misleading, or substantially incorrect.
- 4. Policy owner exhibits a lack of concern regarding investment risks, commissions, surrender charges, sales charges, or other transaction costs.
- 5. Upon request the customer refuses to identify or fails to indicate any legitimate source for his or her funds and other assets.
- 6. The policy owner appears to be acting as an agent for an undisclosed principal, but declines or is reluctant, without legitimate commercial reasons, to provide information or is otherwise evasive regarding the person.
- 7. Policy owner or applicant has difficulty describing the nature of his or her business or lacks general knowledge of his or her industry; in the case of a business account.
- 8. Policy owner or applicant is from, or maintains accounts or policies in a Financial Action Task Force non-cooperative jurisdiction or a Financial Crimes Enforcement Network designated jurisdiction of Primary Money Laundering Concern. New business in any way involves individual, entities, or countries on the Office of Foreign Assets Control list.
- 9. The customer engages in transactions involving cash or cash equivalents or other "monetary" instruments that appear to be structured to avoid the \$5,000 government reporting requirements, especially if the cash or monetary instruments that are in an amount just below reporting or recording thresholds. Currently \$5,000 for a Suspicious Activity Report.
- 10. For no apparent reason, the applicant has multiple accounts under a single name or multiple names, with a large number of inter-account or third-party transfers.
- 11. Policy owner or customer makes a premium payment or deposit followed by an immediate request that the funds be wired out or transferred to a third party or another firm, with no apparent business or other purpose.
- 12. Policy owner requests that a transaction be processed in such a manner to avoid the insurance company's normal documentation protocols.
- 13. ACL experiences inflow of funds well beyond the known income or resources of the policy owner or customer.
- 14. Request is made for disbursements to be made payable to an agent or third party other than another financial institution.
- 15. Withdrawal, loan or surrender request is preceded by, or accompanied by, an address change.

#### METHODS OF PAYMENT

Suspicious Methods of Payment: Certain forms of payment, including cash, money orders, traveler's check and bank checks can be used in the placement phase of a money laundering scheme. In order to eliminate possible money laundering schemes, the goal is to reduce the chances that we will be involved in a money laundering scheme. Because agents and brokers often collect the first premium payment due under a policy, it is the responsibility of agents to inform applicants of these rules and enforce them.

#### **VERIFICATION OF FUNDS AND IDENTITY**

Verification of Funds: If an applicant provides a form of payment that is cash, money orders, traveler's checks or bank checks, agents should inquire further about the source of the funds, i.e. where did the funds come from?

Verification of Identity: For applicants who are natural persons or the sole proprietor of a business, the agent or brokers must obtain and record the following information before a policy can be issued:

- 1. NAME
- 2. ADDRESS
- DATE OF BIRTH

In order to comply with Atlantic Coast Life Insurance Company's verification of identity:

- 1. Request an unexpired government-issued form of identification bearing a photograph.
- 2. Confirm that the photograph matches the applicant.
- 3. Confirm address, date of birth, and other personal information.
- 4. Record the identifying information from the identification.

Applicants who resist providing the necessary documentation and information, as described, or who appear to have provided false or misleading information, or information that cannot be verified, contact the Compliance Officer. ATLANTIC COAST LIFE INSURANCE COMPANY will then make a risk-based decision as to the quality of the information available and the circumstances of the client interaction.

#### ASSEMBLING INFORMATION AND CONFIDENTIALITY

Information for Suspicious Reporting: As agents, it is crucial that the information about suspicious activity be reported to the Compliance Officer in a timely manner. The Compliance Officer may request additional information from you as an agent in order to complete a Suspicious Activity Report (SAR). Please obtain this information as quickly as possible, and ensure its accuracy.

Confidentiality: The fact that a SAR has been filed or considered, and the contents of any SAR that has been filed, are strictly confidential. The Compliance Officer has the sole responsibility for responding to any inquiry regarding the subject matter of any SAR. Any agent must not, under any circumstances, disclose the fact that a SAR has been filed, or considered, or the contents of a SAR, to the subject of a SAR or to any other person.

By my signature below I certify that I have read Atlantic Coast Life Insurance Company's ANTI MONEY LAUNDERING program that complies with the guidelines required by the Pub. Law 107-56(2001) "Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act (USA Patriot Act) This document will be held in my agent file as evidence of my acknowledgement of my responsibilities as a licensed agent with Atlantic Coast Life Insurance Company.

Printed Name	Signature	
Agent Number		



### Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

intornar	OVOINGO GOI VICO		
	I Name (as shown on your income tax return). Name is required on this line; do not leave the	nis line blank.	
page 2.	2 Business name/disregarded entity name, if different from above		
<b>s</b> on	Check appropriate box for federal tax classification; check only <b>one</b> of the following seve Individual/sole proprietor or C Corporation S Corporation Pasingle-member LLC	state  4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):  Exempt payee code (if any)	
tyk	Limited liability company. Enter the tax classification (C=C corporation, S=S corporation)	n, P=partnership) ►	· · · · · · · · · · · · · · · · · · ·
Print or type c Instruction	<b>Note.</b> For a single-member LLC that is disregarded, do not check LLC; check the apprette tax classification of the single-member owner.	ve for Exemption from FATCA reporting code (if any)	
Pri c Ir	☐ Other (see instructions) ►		(Applies to accounts maintained outside the U.S.)
oecifi	5 Address (number, street, and apt. or suite no.)	Requester's	name and address (optional)
See <b>S</b> k	6 City, state, and ZIP code		
	7 List account number(s) here (optional)		
Par	Taxpayer Identification Number (TIN)		
	our TIN in the appropriate box. The TIN provided must match the name given on	iii lo i lo avola	cial security number
reside entitie	withholding. For individuals, this is generally your social security number (SSN). alien, sole proprietor, or disregarded entity, see the Part I instructions on page it is your employer identification number (EIN). If you do not have a number, see	3. For other	
TIN or	page 3.	or	
	the account is in more than one name, see the instructions for line 1 and the ch	art on page 4 for En	nployer identification number
guidel	es on whose number to enter.		
Part	Certification		
Under	penalties of perjury, I certify that:		
1. The	number shown on this form is my correct taxpayer identification number (or I am	n waiting for a number t	o be issued to me); and
Ser	not subject to backup withholding because: (a) I am exempt from backup withhice (IRS) that I am subject to backup withholding as a result of a failure to reportinger subject to backup withholding; and		
3. I ar	a U.S. citizen or other U.S. person (defined below); and		
4. The	FATCA code(s) entered on this form (if any) indicating that I am exempt from FAT	CA reporting is correct	
becau interes genera	ation instructions. You must cross out item 2 above if you have been notified be you have failed to report all interest and dividends on your tax return. For real paid, acquisition or abandonment of secured property, cancellation of debt, coly, payments other than interest and dividends, you are not required to sign the ions on page 3.	estate transactions, iter ntributions to an individ	n 2 does not apply. For mortgage ual retirement arrangement (IRA), and
Sign Here	Signature of U.S. person ▶	Date <b>▶</b>	

#### **General Instructions**

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

#### **Purpose of Form**

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
  - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

# ATLANTIC COAST LIFE INSURANCE Marketing Office 7512 San Jacinto Place #100

Plano, TX 75024 FAX: 972-788-0634

#### **Check Deposit Authorization**

I, the undersigned, do hereby authorize Atlantic Coast Life Insurance and its affiliates to deposit my check as indicated below. This authority is to remain in full force and effect until Atlantic Coast Life Insurance and its affiliates has received notification in writing from me of its termination in such time and in such manner as to afford Atlantic Coast Life Insurance and its affiliates a reasonable opportunity to act on it. In no event shall it be effective with respect to entries processed prior to receipt of notice of termination.

I understand, this is not an assignment of commissions. 1099's will continue to be issued to the commission owner.

#### A VOIDED CHECK MUST BE ATTACHED TO VERIFY ACCOUNT NUMBER.

New	or	Change Account		
Name of Bank				
Bank Routing Number				
Checking Account	No			
or				
Savings Account N	lo			
Is This Electronic Depo	osit For:			
Company	or	Individual (check one)		
Printed Name				
Signature		Date Signed		
Tax ID or Social Securi	ty Number			
Producer's Writing Nu	mher			

#### PLEASE REMEMBER TO ATTACH A VOIDED CHECK TO VERIFY ACCOUNT NUMBER



#### AGENT TRAINING PORTAL

Atlantic Coast Life Insurance Company product specific training is available online. The training can be completed before or after contracting, prior to submitting business.

To complete the Annuity Product Specific Training for Agents, follow the steps below:

- 1. Go to our Agent Portal (<a href="https://acl.admin-portal.org">https://acl.admin-portal.org</a>) and click on the Trainings icon under the useful tools section at the bottom of the page. An agent number is not required in order to login and complete the trainings.
  - You may also access the site directly by visiting: (https://acl.admin-portal.org/training/)
- 2. You will be directed to the home page of our training site. Click on the LOGIN button and use your e-mail address and SSN, TIN, or Agent Number (if you have already been assigned one) to login.
- 3. If your e-mail address is not registered on our training site, you will be directed to the Registration page. Fill out all necessary information and click SUBMIT to register.
- 4. Once registration is complete, the courses page will populate where you can select the course(s) to be completed.
- 5. Once required training is complete, certification will be automatically recorded in our system and will be available to print.

Please feel free to contact us at 844.442.3847 if you have any questions or need assistance.